



COVIDSafe Private Booking Information

Effective 9th March 2021

The Diamond Valley Railway has spent a considerable amount of time making the Railway safe for your booking. We have implemented a COVIDSafe plan and have made some changes to the way we run private bookings, including yours.

Booking Locations

Until further notice trains will not be available to be booked from Platform 1, Diamond Valley Station.

Booking group size

For Pine Creek bookings only:

Your group will be limited to the maximum outdoor gathering number stipulated by the Victorian Government on the day of your booking. We will require you to check in prior to boarding the train using the Services Victoria app and QR code displayed.

For Jack Tatum Memorial Picnic Site bookings only:

All guests will be required to check in using the Victorian government QR code system using the Services Victoria App upon entry to the site. If any guest does not have the technology to check in, another person must check in on their behalf. We recommend you ask your guests to download the Services Victoria app before attending. Up to 200 people are permitted (1 person per 2 square metre rule). This is subject to change with restrictions.

If there are more than the allowed number of people inside the picnic site, we will ask you to reduce numbers. If this request is refused, we reserve the right to cancel your booking and ask you and your group to leave.

Face Masks

Fitted face masks must be worn by all guests of your group if specified by government regulations at the time of your booking.

Seating on the train

There will be four spaces on each train, each able to seat 4 people. This will ensure everyone can spread out. One adult must sit in each carriage. A maximum of 48 people can be carried per half hour.

Train Rides

Train rides will be slightly shorter, but more frequent to ensure everyone can ride the train. We will ensure you get three trips in per half hour booking (48 people). Trains will still go over our bridges and through the tunnels!

Make sure you use the 'entry gate' to board, and the 'exit gate' to exit. Hand sanitiser will be available, and we encourage you to use it before you board the train.

Train Cleaning

We will have a team of volunteers ready to clean your train using TGA approved disinfectants between each trip. For this reason, everyone must alight the train at the end of each trip. For Jack Tatum bookings, hand sanitiser will be available in the gazebo for the exclusive use of your group.

If you have any further questions, please contact us at bookings@dvr.com.au